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Jan Barlow

Jan Barlow is a distinguished Change Leader and Managed Services Consultant with more than 25 years of success in the restaurant, hospitality, telecom, and software industries. Leveraging extensive experience coaching business processes and best practices at all levels of the enterprise organization, Jan is a valuable asset for startup to midsize hospitality, telecom, i-food, beverage, apparel, water-related sports, and leisure companies seeking expert assistance with turnaround, higher productivity, restructuring and retraining, risk management, company goals, procedures, or P&L. Her key areas of expertise include IT process re-engineering, enterprise agile, SDLC, quality and testing, strategic solutions architecture, implementation, information systems analysis, web application architectures, and cloud computing solutions and services. Jan relies on her people management, communication skills, and relationship management with both customers and diverse internal teams. She also has 15 years of accomplishments in the Government and Education arenas.

For the last 17 years, Jan has been a Freelance Business Consultant and Founder of MJMB, Inc. She advises and coaches clients on technology, planning, processes, and deployment activities to optimize IT infrastructure and application development, with a focus on strategic coaching, agile, lean organization development and process initiatives. Jan has been retained by high-profile clients including PEPSICO, South Florida Water Management District, City of Miami, Motorola, P.F. Chang's China Bistro, and Apple. Her achievements include significantly reduced "Days Outstanding" for payments and improved reimbursement compliance and patient coding for EMR by overseeing conversion (from 15 billing systems) and implementation of a custom Microsoft.Net common billing platform for 600 locations, as well as for data warehouse reporting for operations and corporate headquarters.

Jan holds a B.A. with majors in Business Management, Computer Programming, and Psychology from Austin College. She is a Project Management Professional (PMP), Six Sigma - Black Belt, ISO 9001 Training Certification, KRG (KEMA Registered Quality) Auditor, SEI Capability Maturity Model (CMM) Certification, completed QSR (Quality System Review) Training and is a Professional Writer - IAPWE. Jan is a newly appointed Founding Board Member of Assured Science Exchange.